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Who to contact for what

Accidents, damage only – Controller via bus radio



Accidents, injury – Police, ambulance & company official via bus radio.



Mechanical Faults – Engineers via radio



Unfit for work – First Care services on



Late for work – Front counter staff



Customer enquiry for lost property –

Camberwell Garage

0207-064- 5700 or

TFL lost property office

0845-330-9882

Customer complaints –

Head Office , Customer services

0208-545-6100 or

TFL number

0800-092-9040

Route Enquiry - TFL customer travel

0207-222-1234



Camberwell Garage

Route Information



Route 42

Liverpool Street

– East Dulwich Sainsbury

STREETS TRAVERSED:**Towards Liverpool Street**

Sainsbury's Access Road, Edgar Kail Way, Dog Kennel Hill, Grove Vale, Lordship Lane, East Dulwich Grove, Red Post Hill, Denmark Hill, Camberwell Green (west side), Camberwell Road, Albany Road, Thurlow Street, East Street, Old Kent Road, Bricklayers Arms roundabout, Tower Bridge Road, Tower Bridge, Tower Bridge Approach, Tower Hill, Minories, Goodman's Yard, Mansell Street, Aldgate High Street, Duke's Place, Bevis Marks, Camomile Street, Bishopsgate, Primrose Street, Appold Street, Worship Street.

Towards Denmark Hill

Worship Street, Norton Folgate, Bishopsgate, Camomile Street, Outwick Street, Houndsditch, St Botolph Street, Middlesex Street, Aldgate high Street, Minories, Goodman's Yard, Mansell Street, Tower Bridge Approach, Tower Bridge, Tower Bridge Road, Bricklayers Arms roundabout, Old Kent Road, East Street, Thurlow Street, Albany Road, Camberwell Road, Camberwell Green (west side), Denmark Hill, Red post Hill, East Dulwich Grove, Lordship Lane, Grove Vale, Dog Kennel Hill, Edgar Kail Way, Sainsbury's Access Road.

**Bus checks****Pre-service**

Remember if you take any bus out of the garage, you **MUST** complete your pre-service check, the 10-point check and sign your log card to confirm this. This is a legal requirement.

Stand check

Each time you reach a stand and are not departing immediately you **MUST** check your bus for defects and lost property. If you are on a "Road Stand" you will not be required to check the outside of the vehicle which is in the traffic flow.

Post-service

If you are the last person to drive a bus on that day you **MUST** check your bus prior to leaving it to be fuelled and washed. You **MUST** then sign your bus off on the "Defect Report Sheet" stating whether your bus has any defect.

Your duty card will say "BUS FINISHED" to indicate you **MUST** sign the bus off.

Garage Evening Run-In.**REMEMBER:**

- **Never leave your bus out on the road**
- **Turn your engine off whilst queuing in Station Road**
- **Ensure the handbrake is on before leaving the cab**
- **Check your bus for lost property**
- **Ensure all windows are closed**
- **Report any defects or damage found**
- **Use you HI-Vi when you alight the bus**
- **Use nearest walkway to walk through garage**
- **Always watch and listen for moving vehicles**



AMBER means 'Stop' at the stop line. You may go on only if the AMBER appears after you have crossed the stop line or are so close to it that to pull up might cause an accident

There is an increasing belief that running an amber light is "OK", it is not. There have been some recent incidents where drivers have accelerated towards amber lights to get through before they change to red and have then been involved in an accident. Once the CCTV has been viewed, investigation completed, the driver(s) have been charged by the police and dismissed by the company.

DON'T RACE AMBER LIGHTS – IT'S NOT WORTH IT

Advice: Always expect traffic signals to change.

Cover the brake when approaching at speed.

Plan your approach.

Never accelerate towards an amber light.

Penalty Charge Notice (PCNs)

The amount of PCNs received by the company is on the increase. This charge is paid for by the driver of the vehicle committing the offence.

Not knowing the rules about "Yellow Box Junctions" is not an excuse the court will accept.

If you are caught in a yellow box due to the actions of another road user, record his registration number and report the incident at the garage. We will view the CCTV and help with any appeal should it be necessary.



Highway Code Rule 174

Box junctions. You **MUST NOT** enter the box until your exit road or lane is clear. However, you may enter the box and wait when you want to turn right, and are only stopped from doing so by oncoming traffic, or by other vehicles waiting to turn right. At signalled roundabouts you **MUST NOT** enter the box unless you can cross over it completely without stopping.

Garage Journeys:

From Camberwell Garage to Liverpool Street Station, Worship Street, Stop 'C'

From Garage via Camberwell New Road, Camberwell Green (west side), Camberwell Road, Walworth Road, Elephant & Castle, Newington Causeway, Borough High Street, London Bridge, King William Street, Gracechurch Street, Bishopsgate, Primrose Street, and Appold Street to Worship Street. Pick up in Worship Street at stop 'C'. Display "NOT IN SERVICE" to stop 'C' then appropriate destination.

From Camberwell Garage to East Dulwich, Sainsbury

From Garage via Camberwell New Road and Denmark Hill, Champion Park, Dog Kennel Hill, Edgar Kail Way, Sainsbury's Access Road. Pick up in Sainsbury Access Road at stop 'N'. Display "NOT IN SERVICE" to stop 'N' then appropriate destination.

From Liverpool Street Station, Appold Street, Stop 'AP' to Camberwell Garage

From Appold Street via Worship Street, Norton Folgate, Bishopsgate, Gracechurch Street, King William Street, London Bridge, Borough High Street, Newington Causeway, Elephant & Castle, Walworth Road, Camberwell Road, Wyndham Road, Camberwell New Road and Camberwell Station Road to Garage. Set down in Appold Street at stop 'AP'. Display "LIVERPOOL STREET" to stop 'AP' then "NOT IN SERVICE" to Garage.

From East Dulwich, Sainsbury to Camberwell Garage

From Sainsbury's Access Road via Edgar Kail Way, Dog Kennel Hill, Champion Park, Denmark Hill, Camberwell New Road and Camberwell Station Road to Garage. Set down in Station Road at stop 'N'. Display "East Dulwich Sainsbury's" to stop 'N' then "NOT IN SERVICE" to Garage.

STANDS AND TURNING POINTS:

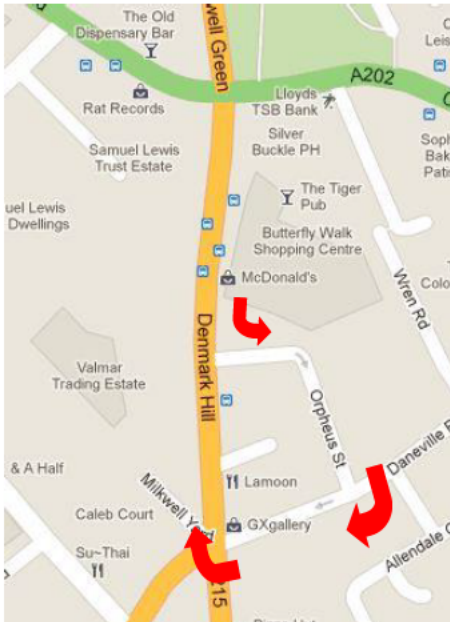
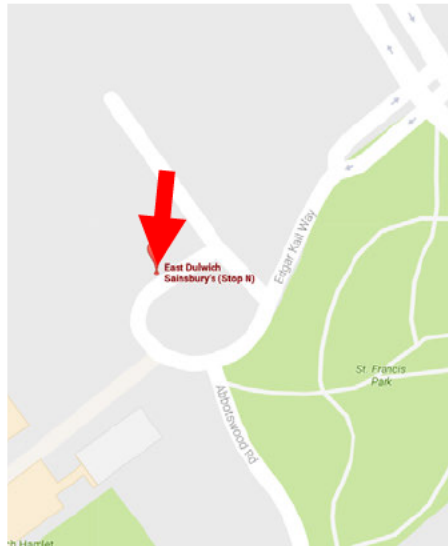
EAST DULWICH, Sainsbury

Private Stand for one bus in Sainsbury’s car park.

Set down: Sainsbury’s at stop ‘N’

Pick up: Sainsbury’s at stop ‘N’

Operation: Daily



CAMBERWELL GARAGE

Private stand in Camberwell Garage

From Liverpool Street direction

Buses proceed from Denmark Hill via Orpheus Street, Daneville Road, Denmark Hill, Camberwell New Road and Warner Road to Garage to stand. Depart via Camberwell New Road, Denmark Hill, Orpheus Street and Daneville Road to Denmark Hill.

Set down: Denmark Hill at stop ‘Q’

Pick up: Denmark Hill at stop ‘R’

Operation: Daily
Blind display “Camberwell Green”



Tower Bridge & The Tower of London

This is a tourist hot spot all year round. The vast majority of tourist will be from a country which drives on the right, therefore they will look the wrong way before crossing.

Keep a lookout, you can usually spot someone who is about to step out, they veer towards the kerb edge.

Liverpool Station

Taxis! Liverpool Street Station is like any other mainline station, it attracts taxis and all the inherent problems that go with them. Remember they will pull up without signalling or do a U-turn to pick up a customer. We may not like it, but we must accept it and act accordingly.



The Rear overhang



Your biggest hazard on this route is the rear overhang, when manoeuvring it can swing more than 2 feet. You will need to be very aware of this especially with street furniture that is close to the kerb edge.

This bus stop is outside King’s College Hospital heading north. There is a tree located near the back of the bus stop. You will see the scars on it from previous strikes by buses, and each and every one was caused by the rear overhang of a bus as the driver tried to steer around another stationary bus.

Make sure it is safe before you start steering



Hazards on Route



Sunray Avenue

There is very limited space for manoeuvring, you must watch the road ahead and allow any on-coming traffic time to clear the parked cars.

Off set islands will make you slow and steer, watch your rear overhang it will swing and could hit parked cars or street furniture

Albany Rd & Camberwell Rd

Whether you are turning left or right at this junction, you must be aware that your rear overhang will be swinging into another lane of traffic.

Check how much room you have before you turn the steering wheel, it is advisable just to use tick-over when negotiating this corner.



Tower Bridge Road & Abbey Street Northbound

This junction narrows from 2 lanes down to one, you should avoid crossing with another vehicle to the side of you.

Allowing traffic to ease in front of you at this junction will save you time and paperwork.

The earlier you gain position, the less likely you will have any problems at this location.

OLD KENT ROAD, Bricklayers Arms

Public stand for 2 buses in Bartholomew Street, south side, commencing opposite party wall of Nos. 9/11, extending 22 metres west.

From Denmark Hill direction

Buses proceed from Old Kent Road via Bricklayers Arms roundabout and Great Dover Street to Bartholomew Street to stand. Depart via Bartholomew Street, New Kent Road and Bricklayers Arms roundabout to Old Kent Road.

Set down: Old Kent Road at stop 'BP'.

Pick up: Old Kent Road at stop 'BF'.

Operation: Daily



OLD KENT ROAD, Bricklayers Arms

From Liverpool Street direction

Buses proceed from Tower Bridge Road via Bricklayers Arms roundabout and Great Dover Street to Bartholomew Street to stand. Depart via Bartholomew Street, New Kent Road and Bricklayers Arms roundabout to Tower Bridge Road.

Set down: Tower Bridge Road at stop 'BJ'.

Pick up: Tower Bridge Road at stop 'BH'.

Operation: Daily

TOWER BRIDGE ROAD, Tooley Street

Public stand for 2 buses on north side of Tooley Street commencing 6m east of Abbots Lane extending 30m east.

From Denmark Hill direction

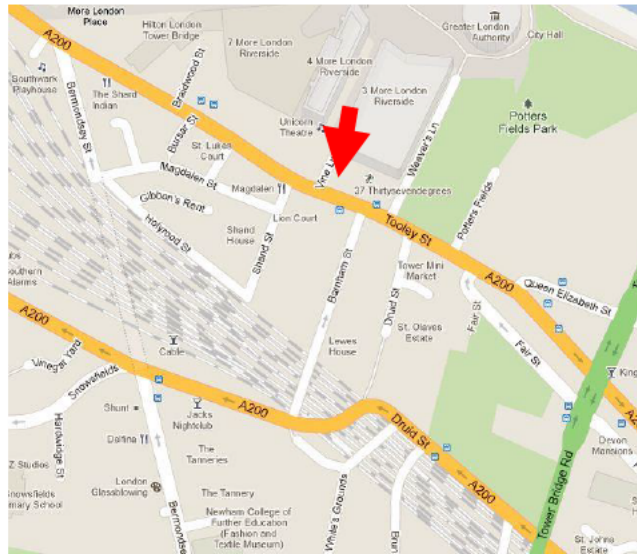
Buses proceed from Tower Bridge Road via Druid Street, Crucifix Lane, Bermondsey Street and Tooley Street to stand. Depart via Tooley Street to Tower Bridge Road.

Set down: Druid Street at alighting point stop 'D' (**Note: This stop is not on line of route**)

Pick up: Tower Bridge Road at stop 'C'

Operation: Daily

Blind display: **"Tower Bridge Road, Druid Street"**

**TOWER GATEWAY STATION TURNING POINT ONLY – BUSES MUST NOT STAND****From Denmark Hill direction**

Buses proceed from Minories via Goodman's Yard to Mansell Street.

Set down: Minories at stop 'TC'

Pick up: Mansell Street at stop 'TE'

Operation: Daily

Blind display: **"Tower Gateway"**

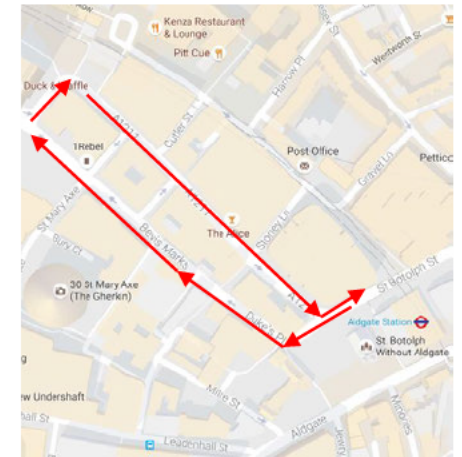
ALDGATE (From East Dulwich)**TURNING POINT ONLY- buses must not stand.**

Buses proceed from St Botolph Street via Duke's place, Camomile Street, Outwich Street and Houndsditch departing to St Botolph Street.

Set down: St Botolph Street at stop 'B'

Pick up: St Botolph Street at stop 'A'

Operation: Daily

**LIVERPOOL STREET STATION, Worship Street**

Public stand for 3 buses on north side of Worship Street commencing 28m east of a point opposite no.15 and extending 31m west. Buses proceed from Appold Street via Worship Street to stand. Depart direct to Worship Street.

Set down: Appold Street at stop 'AP'

Pick up: Worship Street at stop 'C'

Operation: Daily

